

## WILDFIRE DEFENSE PROGRAM

Burns & Wilcox has contracted with Wildfire Defense Systems, Inc. (WDS) a private company that specializes in wildfire mitigation and loss prevention services. Burns & Wilcox, is pleased to offer you and your clients this additional layer of protection for homes against losses due to wildfires.

It is important to understand that WDS is not a first responder and is supplemental to all other public wildfire responders. WDS provides service to as many homes as possible, based on engine availability and health and safety requirements. Despite their best efforts, there may be instances when WDS will not be able to provide services and we cannot guarantee that services will be provided or prevent damage.

Even with the extensive protection afforded by this service, we recommend that your clients fireproof their home and property as they would under normal circumstances.

### PROGRAM INFORMATION AND DETAILS

#### » **WHAT IS THE BURNS & WILCOX WILDFIRE DEFENSE PROGRAM**

Burns & Wilcox Wildfire Defense Program is provided in partnership with Wildfire Defense Systems (WDS), a private company that specializes in wildfire mitigation and loss prevention services. WDS monitors wildfires throughout the western US to determine if specific insured properties are, or will be, threatened. If a property is threatened, this service allows WDS to respond to the home with qualified wildfire resources and personnel to provide potentially home-saving services. These services include sprinklers, fire blocking gel, ground-applied retardant, and tactics which reduce potential wildfire hazards from around the home.

#### » **WHO IS WILDFIRE DEFENSE SYSTEMS?**

WDS specializes in wildfire education, loss prevention and wildfire response services. They have a long history of service to the U.S. Forest Service to provide wildfire suppression services. They also contract with insurance companies like Burns & Wilcox to provide wildfire loss prevention services for their policyholders.

#### » **WHAT IS THE GOAL OF THE BURNS & WILCOX WILDFIRE DEFENSE PROGRAM?**

The goal is to provide policyholders with an additional layer of protection and mitigation services during wildfires which are supplemental to local emergency responders.

#### » **WHY HAVE THE BURNS & WILCOX WILDFIRE DEFENSE PROGRAM?**

The Burns & Wilcox Wildfire Defense Program provides additional protection and services that supplement federal, state and local wildfire agency operations. The services provided are designed to specifically protect a home from wildfire.

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## » WHAT SHOULD THE INSURED DO WHEN A WILDFIRE OCCURS?

Your client's health and safety are a priority during a wildfire. If a wildfire is in the area, they should call 911 immediately. They should always follow any evacuation orders. When it is safe to do so, they can then contact the retail broker or agent if they need to report a claim. There is no need for them to contact Wildfire Defense Systems.

## » HOW DOES WDS SERVICE COORDINATE WITH OTHER EMERGENCY RESPONSE SERVICES IN THE AREA?

WDS is an additional response service and does not replace the emergency services provided by the local jurisdiction. WDS works together with federal, state and local fire response teams to maximize effectiveness and follow the Incident Command System to coordinate efforts in relation to a specific wildfire incident.

## » DOES THE INSURED NEED TO CONTACT WDS IF A WILDFIRE OCCURS?

It is not necessary for your client to contact Wildfire Defense Systems in the event of a wildfire.

## » WHERE CAN I GET MORE INFORMATION ON WDS?

You can visit their website at [wildfire-defense.com](http://wildfire-defense.com)

### CONTACT:

For more information regarding the Wildfire Defense Program contact your local **Burns & Wilcox** office.

[burnsandwilcox.com](http://burnsandwilcox.com)

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